



Website Terms of Use & Conditions

1. Informational Disclaimer

BEFORE USING THIS SITE, PLEASE CAREFULLY READ THE FOLLOWING TERMS OF USE AND CONDITIONS. By using this site, you are deemed to have agreed to these terms and conditions of use. We reserve the right to revise the policy at any time. You agree to be bound by any such revisions and should periodically read and review the same. Updates will be posted on this site with a revised effective date. You should check these terms and conditions periodically for changes. By using this site after we post any changes to these terms and conditions, you agree to accept those changes, whether or not you have reviewed them. If at any time you choose not to accept these terms and conditions of use, please do not use this site. This contract covers the terms and conditions that apply to your use of all the sites and services owned or operated by the Pregnancy Support Center of Southside Virginia and affiliated organizations and any other site that we have owned or operated, do own and operate, or may own or operate in the future (collectively, the "sites"). By using this website, you are agreeing to these terms.

2. Notice of Privacy Practices

Virginia law requires that all healthcare providers protect health records in their possession. If you receive services through the Pregnancy Support Center of Southside Virginia, federal law and the Health Insurance Portability and Accountability Act of 1996 (HIPAA), also protect your health information. In addition, HIPAA requires that we provide you a Notice of Privacy Rights (available on the site or by request). It tells you how we may use and disclose your health information as well as your rights regarding the health information we have in our possession. As a resident of Virginia, you may have certain rights under the Virginia Consumer Data Protection Act, including the right to request access to or deletion of your personal information, subject to applicable law.

3. Medical Disclaimer

The information on these sites or transmitted electronically in response to your message is not intended nor implied to constitute medical advice, diagnosis, or treatment. Always visit or speak to a qualified health service provider in person before starting any new treatment or with any questions regarding a medical condition. These sites do not directly or indirectly practice medicine or dispense medical advice as part of this service. In addition, nothing contained in these sites is intended to be or constitutes legal advice, and users should always seek the

advice of an appropriate attorney or other professional regarding individual questions or concerns of a legal or professional nature. We assume no liability for any diagnosis, treatment, decision made, or action taken in reliance upon information contained in these sites or any other internet sites linked to them in any way. We assume no liability for any diagnosis, treatment, decision made, or action taken in reliance upon information contained in these sites or any other internet sites linked to them in any way.

This website and any associated communication tools are not intended for emergency use. If you are experiencing a medical emergency, call 911 or seek immediate care.

4. Sensitive Information Warning

If you receive medical services from us, your health information will be handled in accordance with applicable federal and state laws. This website and its communication tools are not intended for secure transmission of protected health information. Please do not submit confidential or sensitive personal or medical information through this website or chat features.

5. Information Collection and Use

We may collect information you voluntarily provide through forms, appointment requests, or communication tools.

This information may be used to:

- Respond to inquiries
- Schedule appointments
- Provide services

We may share information with trusted third-party providers (such as communication platforms) as necessary to operate our services.

6. Third-Party Chat and Communication Tools

We provide chat or messaging features through third-party service providers.

By using these features, you acknowledge that:

- These services may be operated by third parties
- Communications may not be secure
- Responses may be automated or generated without human review
- Information provided may not be accurate, complete, or up to date

We are not responsible for the content or responses provided by third-party services. These tools are not a substitute for speaking directly with our staff or a licensed medical professional.

If you choose to communicate with Pregnancy Support Center of Southside Virginia by SMS text message or provide your mobile number through our website forms, appointment scheduling, or by initiating a text conversation, you consent to receive text messages from us. These messages may include appointment reminders, follow-ups, responses to inquiries, and resources or information you request.

Carriers are not liable for delayed or undelivered messages. Consent to receive text messages is not a condition of receiving services.

Message frequency may vary. Message and data rates may apply. You may opt out at any time by replying STOP. For assistance, reply HELP. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

Information collected as part of the SMS consent process will not be shared with third parties except as necessary to provide messaging services. Text messaging originator opt-in data and consent will not be shared with any third parties.

7. Limitation of Liability

To the fullest extent permitted by law, the Pregnancy Support Center of Southside Virginia is not liable for any damages arising from:

- Use of this website
- Reliance on its content
- Interactions with third-party tools or services

These terms and conditions apply only to our sites and not to the sites of any other companies or organizations, including those to which any of the sites may link. We are not responsible for the availability of any other site to which any of the site's links. We do not endorse or take responsibility for the contents, advertising, products, or other materials made available through any other site. We are not responsible for the content of any sites that may be linked to our sites. These links are provided for your convenience only, and you can access them at your own risk.

8. Faith-Based Mission

We are a Christian nonprofit organization. Our services and communications may reflect our faith-based mission and values.

9. Indemnification

You agree to defend, indemnify, and hold our organization and all our affiliates, employees, directors, officers, agents, material or communication providers, and internet service providers harmless from any losses, liabilities, claims, expenses, and damage awards, including, but not limited to attorneys' fees, that arise from any claim, action, or demand, by your use of or in connection with the submission, transmission, posting, broadcast, or other communication with or to the sites.

These terms were last updated on and are effective as of May 13, 2026.

Contact Donielle Yoder, Executive Director, if you have any questions: 434-391-1011